

A2. GENERAL REGULATIONS

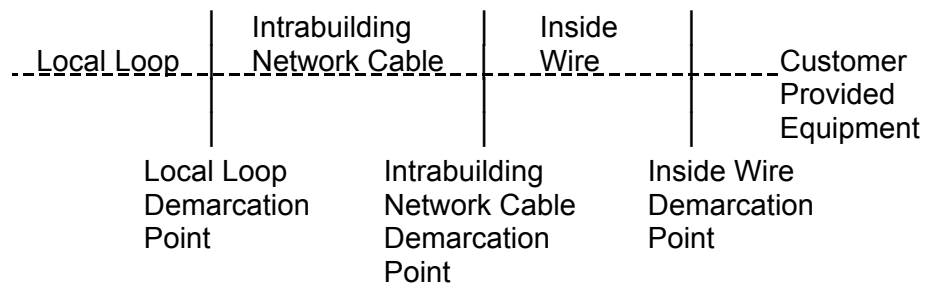
2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS

A. General

1. Demarcation points designate the boundaries between different types of telecommunication facilities. There are three types of demarcation points:
 - a. Local Loop Demarcation Point,
 - b. Intrabuilding Network Cable Demarcation Point, and
 - c. Inside Wire Demarcation Point.

The demarcation point is located at the end nearest the customer premises equipment (CPE) of the facility being considered. The following diagram generally illustrates the location of all three demarcation points.



2. The Utility will provide facilities, equipment, and services to its Local Loop Demarcation Point. The Utility is responsible for the provisioning and maintenance of its facilities, equipment, and services to the Local Loop Demarcation Point, including those located at that point.
3. The property owner/landlord/agent, and/or end-user customer is responsible for the completion of services beyond the Utility's Local Loop Demarcation Point.
4. Services requested beyond the Local Loop Demarcation Point may be provided by the Utility at the customer's expense.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

B. Local Loop Demarcation Point (LLDP)

1. The Utility's Local Loop Demarcation Point separates the Utility's network responsibility for its facilities, equipment, and services from that of the property owner/landlord/agent and/or end-user customer. This demarcation point designates the end of the Utility's local loop network facilities and the beginning of the Intrabuilding Network Cable (INC), if any, provided by the property owner/landlord/agent.
2. The Local Loop Demarcation Point may also be referred to as the Minimum Point of Entry (MPOE) or Minimum Point of Presence (MPOP) for the purpose of defining the end of the Utility's network facilities.
3. The Local Loop Demarcation Point will be located at the point of entry at the entrance facility to any single or multi-story building, and includes the Utility's entrance facility, except as set forth in 2.1.15.B.6., following. For copper land-line facilities, the LLDP is located at the MPOE/MPOP to any continuous single or multi-tenant building. The Utility will not be required to place its demarcation point on more than one floor of a multi-story building.
4. The Local Loop Demarcation Point shall be accessible to the Utility at all times (24 hours a day).
5. Only Utility authorized personnel are allowed to install or repair local loop or Local Loop Demarcation Point facilities.
6. Exceptions:

a. Emergency Reporting Services (E9-1-1/9-1-1)

The Local Loop Demarcation Point is at the Utility provided terminal equipment, including the equipment where the equipment has been provided by the Utility.

b. Non-Modular Disabled Services

Where non-modular customer premises equipment is provided by the Utility in accordance with FCC/CPUC rules, the customer premises equipment is the Local Loop Demarcation point.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

B. Local Loop Demarcation Point (LLDP) - Continued

6. Exceptions: - Continued

c. Direct Feed Cable

If a property owner desires an additional Local Loop Demarcation Point(s) at a specified location on a customer's premises for purposes of providing service assurance, safety, security, or privacy of data communications over the cable, the owner will be required to pay for the additional network and network facilities through special construction agreements. Additional Local Loop Demarcation Points cannot be used to extend any cable pairs served from any Local Loop Demarcation Point from one location to another location, i.e., from one building to another building.

d. Fiber Optic Cable

The Local Loop Demarcation Point is at the Utility-provided Fiber Optic Terminal (FOT) Equipment. The Utility's responsibility includes the Fiber Optic Terminal Equipment where the equipment has been provided by the Utility.

e. Carrier Points of Presence (POP)

Local Loop Demarcation Point guidelines are not applicable for access services provided to other common carriers, including access services provided to interexchange carriers, local exchange carriers, and radio carriers (both private carriers and common carriers as defined by applicable Federal Communications Commission regulations). However, Local Loop Demarcation Point rules do apply to exchange services provided to utilities, including interexchange carriers, acting in their capacity as end-users of access services.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

B. Local Loop Demarcation Point (LLDP) - Continued

6. Exceptions: - Continued

f. Specific Power and/or Space Requirements

Where existing facilities lack sufficient power and/or space to support provisioning of new service, the service will be provisioned as close as practicable to the existing Local Loop Demarcation Point.

g. Serving Arrangements for Property Under Development

The Utility will determine serving arrangements for properties under development according to the intended use of the property immediately following completion of construction. Parcelized continuous property may be served as if the parcels were individually-owned properties. Where the immediate intended use of parcelized continuous property is not clear, the Utility may provision each parcel under Special Construction arrangements. If, within three years after the special construction billing date, the subdivided properties have been sold or held under separate ownership, the Utility will reimburse any special construction charges previously paid in connection with such properties. If the subdivided properties have not been sold or held under separate ownership within such three year period, the Utility will not reimburse any Special Construction charges previously paid in connection with such properties.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

B. Local Loop Demarcation Point (LLDP) - Continued

7. Relocation of the MPOE/LLDP

- a. Applicable to continuous multi-tenant property as defined in 2.1.1, Rule 1, Definitions.
- b. Only the property owner or his or her agent may request relocation of the MPOE/LLDP.
- c. The Utility must relocate the MPOE/LLDP as requested by the property owner, or his or her agent, provided that the following conditions are met:
 - (1) The property owner agrees, and has the ability, to pay for all relocation expenses reasonably incurred. Charges for the relocation of the MPOE/LLDP are set forth in 2.1.23, Rule 23, Special Construction of Exchange Facilities.
 - (2) Relocation is technically feasible. The Utility bears the burden of proving technical infeasibility.
 - (3) Relocation is not prohibited by applicable local, state, or federal laws, rules, or regulations.
- d. To the extent that the relocation of the MPOE/LLDP results in Utility property being transferred to the property owner, the Utility shall charge the property owner the net book value (recorded cost less accumulated depreciation) of the property.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

C. Intrabuilding Network Cable (INC) Demarcation Point

1. In commercial buildings the Intrabuilding Network Cable Demarcation Point separates the property owner/landlord/agent's responsibility to provide intrabuilding network cable from the responsibility of the end-user customer for providing inside wire, standard jacks, and customer premises equipment. This demarcation point designates the end of the intrabuilding network cable provided by the property owner/landlord/agent and the beginning of simple or complex inside wire provided by the end-user customer.
2. In residential buildings the property owner/landlord/agent is responsible for providing intrabuilding network cable. Additionally, the property owner/landlord/agent is responsible for complying with Section 1941.4 of the California Civil Code, including the installation of at least one usable jack and for placing and maintaining the inside wiring in compliance with National Electric Code standards.
3. The Intrabuilding Network Cable Demarcation Point is located at the distribution terminal(s) on each floor in a multi-story building except as set forth in 2.1.15.C.4., following, and 2.1.15.B.6., preceding.
4. Where there is no intrabuilding network cable, the demarcation point is the Utility's Local Loop Demarcation Point.

D. Inside Wire (IW) Demarcation Point

1. The Inside Wire Demarcation Point is located where customer premises equipment is connected to the inside wire. This demarcation point designates the end of the inside wire and the beginning of the customer premises equipment facilities.
2. The Inside Wire Demarcation Point separates the inside wire vendor's responsibility from that of the customer premises equipment vendor.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

E. Location of Demarcation Points on Continuous Property

1. Continuous Property is land which is:

- a. Wholly owned by a single individual or entity, regardless of whether the owner leases* all or a portion(s) of the property to another; and
- b. Which contains, or will contain, multiple buildings where all portions of the property may be served without crossing a public thoroughfare** or property of another.

2. There are three basic types of Continuous Property:

- a. Single-tenant commercial in which one owner or tenant occupies all buildings;
- b. Mixed-commercial and residential (e.g., buildings with both commercial and residential space or campus-type configurations such as colleges and military bases) in which a mixture of business and residential uses exists: and
- c. Multi-tenant commercial and/or residential in which several tenants occupy a building individually on a per-floor or per-section basis.

Single family homes and properties within which a portion(s) of the land is owned by separate entities and a portion(s) is owned by the entities in common*** do not constitute Continuous Property.

*The property retains its character as Continuous Property regardless of whether the owner or a lessee (who wholly leases the property from the owner) sublets a portion(s) of the property to another, e.g. apartment buildings or complexes. Condominiums also are Continuous Property.

**A "public thoroughfare" is a street, road, or other means of passage across property which is not subject to restrictions on ingress, egress, or boundaries.

***Such as townhomes and homes in gated communities

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

E. Location of Demarcation Points on Continuous Property - Continued

3. Demarcation Points on Existing Continuous Property - As of August 8, 1993

- a. For existing Continuous Property, the Utility will designate the main distribution terminal which is the Local Loop Demarcation Point, for each local loop serving the property, for purposes of the unbundling of Intrabuilding Network Cable in each building. Where there is not a main distribution terminal on existing Continuous Property, the current serving arrangement will not change unless and until such time as a rearrangement or reinforcement of serving arrangement and/or additional plant is required after August 8, 1993. At that time, the utilities will treat such property as new Continuous Property.
- b. The Utility will have until August 31, 1998 to designate the primary Intrabuilding Network Cable Demarcation Points in at least a majority (51%) of the buildings and properties with respect to which construction or renovation has been completed prior to August 8, 1993. In the interim, the Utility will assist property owner/landlord/agents, at no charge, to designate the primary demarcation point. The Utility will designate the primary demarcation point for new or renovated buildings or properties upon completion of construction.
- c. Intrabuilding Network Cable within buildings (riser and lateral) that was in place prior to August 8, 1993, will be the responsibility of the Continuous Property owner.
 - (1) Utility owned plant facilities (Non-Intrabuilding Network Cable) between buildings on existing Continuous Property may be purchased by the property owner upon mutual agreement between the Continuous Property owner and the Utility.
 - (2) The Utility is responsible for the investment and its maintenance where the Utility retains ownership of plant facilities between buildings on an existing Continuous Property. The Utility's responsibility applies to all investments, excluding Intrabuilding Network Cable.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

E. Location of Demarcation Points on Continuous Property - Continued

3. Demarcation Point on Existing Continuous Property as of August 8, 1993 - Continued

c. Intrabuilding Network Cable within buildings (riser and lateral) that was in place prior to August 8, 1993, will be the responsibility of the Continuous Property owner. - Continued

(3) Where the Utility does not retain ownership of Intrabuilding Network Cable infrastructure located on the customer's side of the Local Loop Demarcation Point, the property owner assumes all responsibilities as of demarcation implementation, August 8, 1993.

4. Demarcation Points on New Continuous Property - As of August 8, 1993

a. For new Continuous Property, regardless of type of use, the Utility's Local Loop Demarcation Point will be at the appropriate main distribution terminal as determined by negotiation between the property owner and the Utility. Where an agreement cannot be reached, the Utility will designate the Local Loop Demarcation Point location.

b. It is the property owner's responsibility to provide and maintain Intrabuilding Network Cable within and between buildings on a Continuous Property. The Utility may, at the customer's request and expense, provide Intrabuilding Network Cable.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

E. Location of Demarcation Points on Continuous Property - Continued

5. Additional Local Loop Demarcation Point (LLDP):

- a. Where an owner of Continuous Property requests additional Local Loop Demarcation Points or changes to an existing Local Loop Demarcation Point, the owner will be required to pay for any additional network cable and facilities required through Special Construction Agreements except as provided in 2.1.15.B.6. preceding.
- b. Additional Local Loop Demarcation Points cannot be used to extend any cable pairs served from any Local Loop Demarcation Point from one location to another location, i.e., from one building to another building.

6. Termination Facilities

The property owner must provide adequate termination facilities in accordance with Intrabuilding Network Cable regulations and standards detailed in Schedule Cal. P.U.C. No. A14, Intrabuilding Network Cable.

7. Mobilehome Parks

A mobilehome park is defined as any area or tract of land where two or more mobilehome lots accommodate manufactured homes or mobilehomes and:

- a. Which is subject to the permit to operate requirements under the Mobilehome Parks Act (Health and Safety Code Section 18200, et.seq.), or
- b. That (1) is owned, operated, and maintained by a government entity, (2) is for residential occupancy by the public, and (3) is not used for government employee housing or occupancy.

In addition, employee housing within the definition of Health and Safety Code Section 17008, regardless of the number of employees does not constitute a "Mobilehome Park", unless such employee housing is incidental to the operation of the mobilehome park and such park is otherwise subject to the permit to operate requirement under the Mobilehome Parks Act.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

E. Location of Demarcation Points on Continuous Property - Continued

7. Mobilehome Parks - Continued

- c. Mobilehome parks shall not be considered Continuous Property for purposes of application of this rule. Instead, the Utility shall provide service to mobilehome parks in a manner consistent with the provision of service to residential subdivisions containing detached, single-family homes.

8. Waiver of Single Local Loop Demarcation Point

At the request of a property owner, the Utility may waive the designation of a single Local Loop Demarcation Point for a Continuous Property if, due to the unique characteristics of the property, a hardship would be created for the property owner and/or the Utility. Examples of such Continuous Property include:

- a. National, state, and local parks, beaches, highways, harbors, and similar publicly-owned property, and
- b. Railroad rights-of-way and extensive, privately-owned tracts of land with developed communities (e.g., the City of Irvine) and similar privately-owned property. The Utility will treat land within the boundaries of privately-owned property under 2.1.15.E.1.b, preceding, that has the characteristics of Continuous Property, e.g., (a) it is wholly leased by a single individual or entity and (b) it contains or will contain multiple buildings, as Continuous Property.

This paragraph is not intended in any way to waive the unbundling of Intrabuilding Network Cable and Network Terminating Wire in each building.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker
NAME

President
TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

F. Service Provisioning Cross Connect (SPC)*

1. SPCs may be removed or changed when a customer switches from one provider to another.
2. SPCs shall be owned by the facilities based carrier that provides service to the customer.
3. In the case of customers served by resellers, the underlying facilities-based carrier shall own the SPCs.
4. Utilities shall not remove or disconnect SPCs if it will result in a violation of Public Utilities Code Section 2883.
5. Existing SPCs need not be removed and replaced by SPCs owned by the facilities-based carrier until:
 - a. The customer transfers to a new carrier.
 - b. The customer orders any changes to his or her service that would require movement or removal of existing SPCs.
 - c. Existing SPCs must be removed for maintenance, repair, or other legitimate purposes.
6. When a tenant switches service from one Utility to another, the new carrier shall not disconnect the previous carrier's SPCs until at least 24 hours after the previous carrier has been notified of the switch. Notice may be made by telephone, or by any other means where such other means are available.
7. Whenever a Utility removes another carrier's SPCs, it shall do so in a safe manner that causes no harm to another carrier's facilities.
8. All carriers shall establish and make available to other carriers a telephone number where notice of a customer's switch to another carrier can be made. The telephone number shall be capable of receiving incoming calls 24 hours per day, seven days per week. The telephone number may also be used for other purposes.

The 24 hours per day, seven days per week contact telephone number for Sierra Telephone is 559-683-4661.

*SPC language is included per requirements of Cal. P.U.C. Decision 02-08-067, however, at the time of this filing, Local Competition has not been authorized by the Cal. P.U.C. in Sierra Telephone's operating territory.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.15 RULE 15 - DEMARCATION POINTS - Continued

G. Utility Network Cross-Connect (UNC)

Wires that connect the Utility's building entrance terminal to the Utility's network access termination point, e.g. ready access terminals (RATs) or Network Interface Units (NIUs), will be identified as Utility Network Cross-Connects (UNCs). Such cross-connects do not connect directly to the building owner's access terminal. They need not be altered in order for another Utility to provide service to customers. Therefore, they need not be accessible to other Utilities or the building owners. As a result, such cross-connects are part of the Utility's network.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER

A. Line Extensions and Service Connections

1. General

- a. Except as otherwise provided in these Rules, the Utility will, at its expense, construct, own and maintain all network facilities up to and including the Utility's Local Loop Demarcation Point necessary to serve applicants in accordance with its rates, rules, and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation.

The property owner/landlord/agent and/or end-user customer is responsible for the completion of services beyond the Utility's Local Loop Demarcation Point.

- b. Where an applicant requests a route or type of construction which is feasible but differs from that determined by the Utility, he will be required to pay the estimated additional cost involved.*
- c. In lieu of all or part of the payment in 2.1.16.A.1.b. preceding, the applicant may furnish such materials or perform such work as may be mutually agreed between the Utility and the applicant. Upon acceptance by the Utility, ownership of any materials so furnished shall vest in the Utility except that portion of underground supporting structures located on private property.*
- d. Charges for line extensions and service connections are set forth in Schedule Cal. P.U.C. No. A33, Line Extension and Service Connection Charges.
- e. Line extension and service connection provisions for temporary or speculative service are set forth in 2.1.13, Rule 13, Temporary Service.

* Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

1. General - Continued

f. Where its own operating conditions warrant, the Utility will extend and maintain its facilities underground at its expense.

g. Only underground line extensions and service connections will be constructed to and within the following types of new subdivisions (as defined in 2.1.1, Rule 1, Definitions) or new real estate developments; i.e. projects which do not satisfy the density requirement for a subdivision: (see 2.1.16.A.1.h. and i. following for exemptions to this requirement).

(1) Five or more lots for single-family and/or multi-family dwellings; unless:

(a) The lots within the residential subdivision or real estate development existed as legally described parcels prior to May 5, 1970 and an agreement has been entered into prior to May 5, 1972 with the electric utility for aerial service; or

(b) The minimum parcel size within the new residential subdivision or real estate development, identifiable by a map filed with the local governmental authority is three acres and the applicant for the extension shows that all of the following conditions exist:

1) Local ordinances do not require underground construction.

2) Local ordinances or land use policies do not permit further division of the parcels so that parcel sizes less than three acres can be formed.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

1. General – Continued

g. - Continued

(1) - Continued

(b) - Continued

- 3) Local ordinances or deed restrictions do not allow more than one single-family dwelling or accommodation on each parcel or any portion of a parcel of less than three acres.
- 4) New aerial line extensions and service connections constructed to or within a residential subdivision or real estate development would not be in proximity to*, and visible from*, a designated scenic highway, state or national park, or other area determined by a governmental agency to be of unusual scenic interest to the general public.
- 5) Exceptional circumstances do not exist which in the Utility's opinion warrant the installation of underground line extension and service connection facilities. Whenever the Utility invokes this provision, the circumstances shall be described promptly in a letter to the California Public Utilities Commission, with a copy to the applicant for the extension.
- 6) The Utility does not elect to install the extension underground for its own operating convenience. Whenever the Utility elects to install the extension underground for its own operating convenience, the extra cost compared with overhead shall be borne by the Utility.

*"In proximity to" shall mean within 1,000 feet from each edge of the right-of-way of designated state scenic highways and from the boundaries of designated parks and scenic areas. "Visible from" shall mean that overhead distribution facilities could be seen by motorists or pedestrians traveling along scenic highways or visiting parks or scenic areas.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

1. General – Continued

g. - Continued

(2) Five or more dwelling units in two or more buildings located on a single parcel of land.

(3) Two or more enterprises on a single parcel or on two or more contiguous parcels of land where each enterprise is to be engaged in trade, the furnishing of services, or a process which creates a product or changes materials into another form or product (e.g., shopping centers; sales, commercial, or industrial enterprises; business or professional offices; educational or government complexes; shops, and factories).

h. If an applicant elects to be served by aerial electrical facilities which are not in violation of a legal prohibition imposed by a municipality, the California Public Utilities Commission, or other governmental agency having jurisdiction, the Utility is not obligated to construct underground.

i. In exceptional circumstances, when the application of these Rules appears impractical or unjust, the Utility or the applicant may refer the matter to the California Public Utilities Commission for special ruling or for approval of mutually agreed upon special conditions prior to commencing construction.

j. Where an applicant requests service within a real estate project in advance of construction of permanent underground facilities, service will be provided aerial or underground by means of temporary facilities, subject to the following:

(1) Arrangements have been made with the Utility for construction of permanent underground line extension and/or service connection facilities to and within the project in its entirety.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

1. General – Continued

j. - Continued

(2) The temporary facility shall be for the use of the applicant and this facility shall not be used to serve applicants for permanent telephone service in advance of the provision of permanent facilities. The Utility reserves the right to utilize the supporting structure to be constructed hereunder to provide service to any subsequent applicants for temporary facilities within this real estate project.

(3) The temporary facility shall be removed, abandoned, or rearranged at the discretion of the Utility, at the time service from this facility is discontinued or at the time this service can be connected to the permanent underground facilities, whichever occurs first.

(4) Applicant shall pay in advance a nonrefundable amount equal to the estimated cost installed plus the estimated cost of removal, less the estimated salvage, of all facilities necessary to furnish this service.

k. The Utility will determine serving arrangements for properties under development according to the intended use of the property immediately following completion of construction. Under this condition, parcelized Continuous Property may be served as if the parcels were individually owned properties. Where the immediate intended use of the parcelized Continuous Property is not clear, the Utility may provision each parcel under special construction arrangements. If, within three years after the special construction billing date, the subdivided properties have been sold or held under separate ownership, the Utility will reimburse any special construction charges previously paid in connection with such properties. If the subdivided properties have not been sold or held under separate ownership within such three-year period, the Utility will not reimburse any special construction charges previously paid in connection with such properties.

l. Where a Local Loop Demarcation Point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

2. Continuous Commercial Property Service Connection Facilities

Where an applicant requests service connection facilities on Continuous Property, the following will apply:

- a. The Utility will provide a primary service connection facility on a customer's Continuous Property to the main distribution terminal at a single location determined by the Utility and the property owner. Where no agreement can be reached, the Utility will designate the location of the demarcation point.
- b. The primary service connection facility will be provided over the most economical route as determined by the Utility. Where the customer requests a route other than that specified by the Utility, special construction charges as set forth in 2.1.23, Rule 23, Special Construction of Exchange Facilities, will apply.
- c. Customers may request additional service connection facilities to other locations on their Continuous Property, Special Construction charges as set forth in 2.1.23, Rule 23, Special Construction of Exchange Facilities, will apply.

3. Aerial Line Extensions

Aerial line extensions will be constructed at the Utility's expense subject to the general provisions in 2.1.16.A.1. preceding.

4. Underground Line Extensions

- a. Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for line extensions:

- (1) The Utility will construct underground line extensions at its expense. Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro rata cost thereof.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

4. Underground Line Extensions – Continued

a. - Continued

(2) The applicant will perform or pay for any payment cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the Utility a reasonable construction period.

b. Within new subdivisions in their entirety where all or a portion of the requirement will be for business service and the Utility determines an underground supporting structure is needed:

(1) The Utility will provide the conduit material, and metallic manhole covers where specified, or, where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant at the Utility's current cost for that type of conduit.

(2) If the specifications in 2.1.16.A.4.b.(4) following include transiting conduit to serve parcels outside the subdivision, the Utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits over and above a total of four local and transiting conduits in any section of the underground supporting structure. The applicant and the Utility shall agree upon the amount of such reimbursement before construction begins.

(3) The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

4. Underground Line Extensions – Continued

b. - Continued

(4) The applicant will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure.*

(5) The Utility will complete the line extension at its expense, subject to the provisions of 2.1.16.A.1. preceding where buried cable is to be used.

c. From new subdivisions to the Utility's existing distribution facilities:

(1) Responsibilities for the cost of construction of that portion of an extension which is 200 feet or less in length and is adjacent to the boundary of a new subdivision will be the same as those within a subdivision as determined by 2.1.16.A.4.a. or A.4.b., preceding, for the type of construction employed.

(2) For the remainder of an extension outside the boundary of a new subdivision, the applicant will pay in advance a nonrefundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities.*

d. Line extensions to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in 2.1.16.A.4.a. through A.4.c. preceding, provided:

(1) The applicant will pay in advance the estimated total cost of the Utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the Utility's construction. This adjusted advance, excluding any payments required by 2.1.16.A.4.c.(2) preceding, is refundable as provided in 2.1.16.A.4.d.(2) following.*

*Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

4. Underground Line Extensions – Continued

d. - Continued

(2) When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the Utility will refund the refundable advance in 2.1.16.A.4.d.(1) preceding. If, at the end of the three-year period the subdivision density requirement has not been met, the Utility will refund that portion of the refundable advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances.*

e. In cases other than those included in 2.1.16.A.4.a. through A.4.d. preceding, if the applicant requests or is required to have underground line extensions he will pay non-refundable in advance three-fourths of the estimated difference in cost between underground and equivalent aerial facilities.*

5. Aerial Service Connections

a. Aerial service connections from aerial distribution facilities are furnished at the Utility's expense.

b. Aerial service connections from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will pay in advance a non-refundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection.*

*Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

5. Aerial Service Connections – Continued

- c. Applicant or customer will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules, or regulations of public authorities.

6. Underground Service Connections

When applicant requests or is required to have underground facilities, the Utility will furnish them under the following conditions:

- a. To property to be served:
 - (1) The Utility will construct underground service connections without charge from underground distribution facilities except as provided in 2.1.16.A.6.a.(2) and A.6.a.(3) following.
 - (2) If an underground line extension is being constructed to and/or within a new real estate development as provided in 2.1.16.A.4.d. preceding, the Utility's cost of underground service connections to the properties to be served are also subject to the advance and refund provisions of 2.1.16.A.4.d.
 - (3) Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro-rata cost thereof. If, however, soil conditions or topography will cause trenching cost to materially exceed the Utility's average trenching costs, the applicant will pay non-refundable such excess costs.*

*Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER – Continued

A. Line Extensions and Service Connections - Continued

6. Underground Service Connections - Continued

(4) The Utility will construct underground service connections from aerial distribution facilities upon payment in advance by the applicant of a non-refundable amount equal to three-fourths of the estimated difference in the cost of constructing underground and equivalent aerial facilities.*

(5) Where the customer requests additional service connection facilities to be connected to underground distribution facilities, that portion of the additional service connection facilities not on the property to be served will be constructed as set forth in 2.1.23, Rule 23, Special Construction of Exchange Facilities.

b. On property to be served:

For the purpose of this rule: A service connection (or a branch thereof) intended to serve all or a portion of one building is denoted as being "separate." Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion."

(1) The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the Utility (see 2.1.16.A.6.b.(2) following) is not obtainable without charge or condemnation, will be provided as follows:

(a) Where the Utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required.

*Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

6. Underground Service Connections – Continued

b. - Continued

(1) - Continued

(b) Where the Utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own, and maintain at his expense the underground supporting structure. Such underground supporting structure will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement, or dedicated street, as required.

(2) Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. The trench or underground supporting structure for the "common portion" and those segments of "separate" portions lying within the boundary of the easement of such an arrangement will be constructed as follows, provided easement acceptable to the Utility for such "common portion" has been obtained without charge or condemnation. Unless otherwise agreed between the applicant and the Utility, the width of such easement shall not exceed five feet. Where the easement of the "common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened, where required, to include those portions of "separate" service connections that will be constructed beneath the street pavement.

(a) Where all requirements will be for residential service the Utility will provide the trench or underground supporting structure at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route, and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections – Continued

6. Underground Service Connections – Continued

b. - Continued

(2) - Continued

(b) Where all or a portion of the requirement will be for business service and the Utility determines that buried wire or cable is to be used, the Utility will provide the trench at its expense, and the applicant will perform or pay of any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period.

(c) Where all or a portion of the requirement will be for business service and the Utility determines that an underground supporting structure is required, the Utility will provide the conduit material, and metal-manhole covers where specified, or where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant at the Utility's current cost for that type of conduit. The applicant will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure. The applicant shall be responsible for loss, unreasonable breakage, and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.*

(3) In either 2.1.16.A.6.b.(1) or (2) preceding the Utility will at its expense furnish, install and maintain the service connection wire or cable.

7. Existing service connections will be reinforced as required to accommodate added service requests under the conditions set forth above.

*Includes Federal Income Tax and California Corporate Franchise Tax gross-up. See 2.1.3, Rule 3, Application for Service, Paragraph I.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. Ownership and Use of Facilities on Customer's Premises

1. The Utility shall furnish, own and maintain protective apparatus, and other equipment necessary to provide telephone service up to and including the Utility's Local Loop Demarcation Point, except as may be specified otherwise in Paragraph 2.1.16.C. following and in the tariff schedules. All installations provided shall conform to the established construction standards of the Utility.
2. The property owner/landlord/agent and/or end-user customer is responsible for the completion of services beyond the Utility's Local Loop Demarcation Point.
3. The customer will be held responsible for loss or damage to any equipment furnished by the Utility on his premises, unless such loss or damage is due to cause beyond his control.
4. No device not provided or authorized by the Utility shall be attached to or used in connection with telephone facilities provided by the Utility, except as stated in Paragraph 2.1.16.C. following. The Utility shall have the right to disconnect the service during the continuance of such attachment or connection.
5. Non-Utility installers are not permitted to install demarcation devices without an agreement with the Utility, in accordance with Decision 90-06-069, dated June 20, 1990.
6. Also see 2.1.15, Rule 15, Demarcation Points.
7. In hazardous or inaccessible locations, the owner, applicant/customer, or his contractor will furnish, install, and maintain cable that conforms with the specifications of the Utility and the Utility may use such cable in the provision of the Utility's service.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

B. Ownership and Use of Facilities on Customer's Premises - Continued

8. Network Terminating Wire (NTW)

- a. Network Terminating Wire will be furnished, installed, and maintained by the Utility. The Utility will connect its facilities at the Local Loop Demarcation Point with the inside wire or intrabuilding network cable.
- b. The Utility will determine the type of Network Terminating Wire and the location of protective apparatus and other associated equipment at the Local Loop Demarcation Point within a building. The Utility will determine the method of installation of the Network Terminating Wire.
- c. In buildings that are or may be occupied by more than one applicant/customer, the Utility will upon request install, maintain, or rearrange Network Terminating Wire in a manner that requires entering an area that is, or may be, occupied by a party other than the applicant/customer, provided that the applicant/customer makes suitable arrangements with the party controlling the area for the Utility's employees to enter and work in the area.

C. Connection with Certain Customer-Owned Facilities

1. General

Facilities owned by the customer may be connected with the facilities of the Utility to the extent and in accordance with the provisions of Paragraphs 2.1.16.C.2., 3., 4., 5., and 6., following, when such connection is required by military necessity of public safety, or when the customer-owned facilities are in locations so hazardous, remote, or inaccessible that the Utility considers it undesirable to install and maintain its own facilities in such locations, or when otherwise provided for herein. All such connections of customer-owned facilities shall be made under and in accordance with the provisions of contracts made by and between the Utility and the customer.

(Continued)

(To be inserted by utility)

Advice Letter No. 365a

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

C. Connection With Certain Customer-Owned Facilities - Continued

2. The United States Government

a. The Department of Defense

Telephone facilities owned and maintained by the Department of Defense, serving establishment such as are used as military posts, navy yards, naval operating bases, air bases, training centers, munitions plants, arsenals, supply bases, military hospitals, navy hospitals, etc., operated and administered by the Department of Defense and commanded by Air Force, Army, or Naval Authorities may be connected with the exchange and toll facilities of the Utility.

b. United State Coast Guard

Telephone facilities owned and maintained by the United States Coast Guard, serving coastal areas, operated and administered by the Coast Guard and commanded by Coast Guard authorities may be connected with exchange and toll facilities of the Utility.

c. United States Forest Service

Telephone facilities owned and maintained by the United States Forest Service in areas in or adjacent to national forests, and operated and administered by the Forest Service, may be connected with exchange and toll facilities of the Utility.

3. Steamships While in Port

Telephone systems owned and maintained by the customer on board ships may be connected while in port with the exchange and toll facilities of the Utility.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

C. Connection With Certain Customer-Owned Facilities - Continued

4. Powder Manufacturing Plants, State and Federal Prisons and Other
Locations of an Inaccessible or Hazardous Nature or Where National
Security is Involved

Telephone circuits owned and maintained by a customer, located on his property in inaccessible or hazardous locations such as powder manufacturing plants, state and federal prisons, etc., or where national security is involved, may be connected with a private branch exchange furnished by the customer.

5. Railroad Companies

Telephone circuits owned and maintained by a railroad company operating as a common carrier and located upon its property or right-of-way may be connected with a private branch exchange furnished by the customer.

Telephones of special types, apparatus, and circuits owned and maintained by such railroad company, located upon its property or right-of-way and used in dispatching trains by telephone, may be connected with the switchboard of a private branch exchange furnished by the customer. Such connection may not be used for exchange or toll service except in case of public emergency.

6. Electric Light, Power, Natural Gas, Water, Pipe Line, and Oil Companies

Telephone circuits owned and maintained by an electric light, power, natural gas, water, pipe line, or oil company and not located wholly within an exchange area may be connected with a private branch exchange furnished by the customer.

Stations of a private telephone system owned and maintained by such company may be connected with stations on a private branch exchange furnished by the customer. Such connection may not be used for exchange or toll service except in case of public emergency.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.16 RULE 16 - LINE EXTENSIONS, SERVICE CONNECTIONS,
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

D. Right of Access

The Utility may remove any or all of its property located on the customer's premises at the termination of service as provided by the tariff schedules.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.17 RULE 17 - TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS

A. Ownership of Telephone Directories

Telephone directories containing the listings of customers within a specified area, issued from time to time by the Utility, are and remain the property of the Utility. Directories shall not be mutilated and shall be surrendered, upon request, to the carrier who delivers the subsequent issue.

B. Directory Listings

1. The Utility will enter listings of telephone numbers of its customers in its telephone directories with essential information whereby telephone users may ascertain the numbers of the desired telephone stations as set forth in the tariff schedules.

2. Liability for Errors and Omissions in Telephone Directories

The Utility is liable for errors and omissions in the listings of its customers in telephone directories subject to the provisions and limitations set forth in Sections A. and C. of 2.1.24, Rule 24, Limitation of Liability.

3. The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Utility harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Utility does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Utility.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A2. GENERAL REGULATIONS

2.1 RULES - Continued

2.1.17 RULE 17 - TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS - Continued

C. Changes in Telephone Numbers

The assignment of a telephone number to a customer's telephone service will be made at the discretion of the Utility. The customer has no proprietary right in the number and the Utility will make such reasonable changes in telephone numbers and central office designations as the requirements of the service demand. The Utility will give the customers who may be affected by such changes in telephone numbers as reasonable notice thereof as circumstances will permit.

(Continued)

(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____