

LIST OF EFFECTIVE SHEETS

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(To be inserted by utility)

Advice Letter No. 365

Decision No. 07-01-024

Issued by

Harry H. Baker

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed May 29, 2008

Effective August 4, 2008

Resolution No. _____

A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.1 GENERAL INFORMATION

13.1.1 APPLICABILITY

Applicable to Private Branch Exchange (PBX) trunk lines provided from the Utility's central office furnished in connection with Private Branch Exchange Service and customer-provided multiline terminating systems.

13.1.2 TERRITORY

Within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

13.2 RATES

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
A. PBX Trunk Lines* - each trunk		
1. In-Only Trunk		
1 st Trunk	\$46.75	\$31.85
Additional Trunk(s)	28.00	31.85
2. Out-Only Trunk		
1st Trunk	46.75	31.85
Additional Trunk(s)	28.00	31.85
3. Two-Way Trunk		
1st Trunk	46.75	31.85
Additional Trunk(s)	28.00	31.85
4. Direct Inward Dialing (DID) Trunk		
1st Trunk	46.75	39.85
Additional Trunk(s)	28.00	39.85
B. Trunk Changes		
Applicable to trunks A.1. through A.4.		
1st Trunk	46.75	N/A
Additional Trunk(s)	28.00	N/A

*Trunks are required in sufficient quantities to meet the traffic demand.

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A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.2 RATES - Continued

	<u>NON-RECURRING CHARGE</u>	<u>MONTHLY RATE</u>
C. Direct Inward Dialing (DID) Station Numbers		
1. First 200 DID station numbers - Each 100 DID station numbers in the same group	\$379.96	\$42.75
2. Over 200 DID station numbers - Each 100 DID station numbers in the same group	66.49	42.75
3. Block of 20 DID station numbers In the same trunk group	142.49	14.25
4. Change Charge to remove or add number(s) within a block of DID numbers	128.24	N/A
D. Hunting Service - Each PBX trunk line arranged for hunting		
	**	1.50

*In addition to the appropriate trunk line rates.

**Non-recurring charges are not applicable if Hunting Service is ordered at the time of the trunk order; otherwise, see applicable Rates 13.2.B, preceding for Trunk Change charges.

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A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.3 SPECIAL CONDITIONS

A. PBX Trunk Lines

1. Rates apply to trunk lines furnished in connection with business PBX service, order receiving equipment service provided with PBX service, and to trunk line service furnished with customer-provided multiline terminating systems used for similar purposes and connected to such service under provisions of Schedule Cal. P.U.C. No. A30, Connection of Customer-Provided Terminal Equipment.
2. PBX Trunk Line Service is only available as a business grade of service.

B. Direct Inward Dialing (DID) Service

1. DID service is furnished where operating conditions and the availability of facilities permit, and in accordance with Schedule Cal. P.U.C. No. A2, Rule 2, Description of Service.
2. DID service will be provided to PBX dial switching equipment. Regulations for connection of customer-provided facilities and equipment, as set forth in Schedule Cal. P.U.C. No. A30, Connection of Customer-Provided Terminal Equipment, are applicable.
3. DID service must be provided on all lines in a trunk group arranged for inward service. Each DID trunk group shall be considered a separate service. If non-DID trunks are furnished, they must be in separate trunk groups from the DID service trunks.
4. Directory listings will be furnished in accordance with Schedule Cal. P.U.C. No. A16, Directory Listings and Joint User Service, as it applies to Business Primary Service listings and to PBX trunks. DID numbers furnished herein may be listed at appropriate rates.
5. Intercepting of numbers assigned to the customer that are vacant or not in use by the customer is the responsibility of the customer. Attendant or suitable machine intercept shall be arranged.

All calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

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13.3 SPECIAL CONDITIONS - Continued

B. Direct Inward Dialing (DID) Service - Continued

6. Each block of 20 or 100 station numbers are charged separately. Customers may select blocks of 20 and/or 100 numbers, each priced separately. The Utility may be required to select blocks of 20 DID station numbers to form a block of 100 station numbers. These blocks will not be priced separately.
7. The maximum number of stations provided within each block shall be either 20 or 100 station numbers. Whenever possible, all station numbers within each 100 station number block will be provided in consecutive sequencing. DID numbers in blocks of 20 may be provided in non-consecutive sequencing.
8. DID service is normally provided with dial pulse signaling. At a customer's request, tone signaling may be provided where facilities are available. The arrangement of both dial and tone outpulsing within the same trunk group will not be offered.
9. The charges as set forth in Rates 13.2.C. preceding are applicable to customer's request for changes to or rearrangement of the existing station numbers.
10. Trunk Charges as set forth in Rates 13.2.B. preceding apply to central office modifications of trunk lines at the customer's request.
11. Answer Supervision shall be provided by the customer in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations and the Administrative Council for Terminal Attachment (ACTA) Standards publication TIA-968-A. Where a customer fails to provide Answer Supervision the Utility may discontinue service for failure of the customer to provide Answer Supervision upon written notification and such failure has not been remedied within a reasonable time.
12. Service Connection charges as set forth in Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, do not apply to this service.

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A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.3 SPECIAL CONDITIONS - Continued

C. Discount to Certain Entities

1. Qualifying Schools and Libraries

- a. Qualifying schools and libraries shall be entitled to a 50% discount off the monthly recurring rates for flat rate business service after first deducting the applicable E-Rate discounts. The 50% discount shall be calculated as follows:
- (1) If the customer has not been approved to receive E-Rate discounts, whether or not an application is pending, the 50% discount will be applied to the monthly recurring rates for flat rate business services after deducting the statewide average E-Rate discount (determined by the CPUC) from the billed amount.
 - (2) If the customer has been approved to receive E-Rate discounts, the 50% discount will be applied to the monthly recurring rates for flat rate business services after deducting the actual E-Rate discount from the billed amount.
 - (3) The statewide average discount is deducted from the customer's services solely for the purpose of calculating the appropriate discount. The statewide average discount shall be added back to the billed amount for payment by the customer. However, when the customer receives its approved E-Rate benefit, the customer's account will be retroactively adjusted to reflect the approved E-Rate.
 - (4) If the customer subscribes to CTF-eligible services that are ineligible for E-Rate discounts, the 50% discount applies to the full rate of the CTF-eligible services.
- b. Small schools as defined in Section 42283 of the Education Code, participants whose E-Rate applications have been denied, and participants who subscribe to services that are ineligible for E-Rate discounts shall be entitled to a 50% discount off the entire monthly recurring rates for flat rate business services.
- c. Non-recurring service connection and/or move and change charges are not subject to a discount.

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13.3 SPECIAL CONDITIONS - Continued

C. Discount to Certain Entities - Continued

1. Qualifying Schools and Libraries - Continued

- d. Only public or nonprofit schools providing elementary or secondary education, and which do not have endowments of more than \$50 million, shall qualify for the discounted rates for schools.
- e. Only those libraries that are eligible for participation in state-based plans for funds under Title III of the Library Services and Construction Act (20 USC 335c et seq.), shall qualify for the discounted rates for libraries.
- f. There is no limit to the number of subsidized lines that a qualifying school or library can have.

2. Qualifying Municipal and County Government or Hospital District Owned and Operated Hospitals and Health Clinics

- a. Qualifying municipal and county government or hospital district owned and operated hospitals and health clinics shall be entitled to a 50% discount off the monthly recurring rates for flat rate business service.
- b. Non-recurring service connection and/or move and change charges are not subject to a discount.
- c. There is no limit to the number of subsidized lines that a qualifying municipal or county government or hospital district owned and operated hospital or health clinic can have.

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A13. PRIVATE BRANCH EXCHANGE TRUNK LINE SERVICE

13.3 SPECIAL CONDITIONS - Continued

C. Discount to Certain Entities - Continued

3. Qualifying Community Based Organizations (CBOs)

- a. Qualifying community based organizations shall be entitled to a 50% discount off the monthly recurring rates for flat rate business service.
- b. Non-recurring service connection and/or move and change charges are not subject to a discount.
- c. Only a tax exempt organization under Section 501(c)(3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code, offering health care, job training, job placement, or educational instruction, including community technology programs defined in the Public Utilities Code Section 884(b), shall qualify for the discounted rates for CBOs. The CBO must provide proof at the time of application that it is a tax-exempt organization.
- d. There is no limit to the number of subsidized lines that a qualifying CBO can have.

4. Utility Reimbursement

The Utility will be reimbursed from the California Teleconnect Fund for the difference between the tariffed rate and the discounted rate, or if the rate negotiated is below the tariffed rate for businesses for such services, the Utility will be entitled to the sum that represents the percentage discount off the negotiated rate.

5. Resale of Discounts

The discounted rates described above may not be resold to, or shared with, any non-qualifying entity or person.

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13.3 SPECIAL CONDITIONS - Continued

C. Discount to Certain Entities - Continued

6. Funding

If the Executive Director of the California Public Utilities Commission (CPUC) determines that there are insufficient funds to reimburse the Utility for its claims against the California Teleconnect Fund, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying Schools, Libraries, Government Owned Hospitals, Government Owned Health Clinics, and Community Based Taxed Exempt Organizations on a schedule consistent with fund balances and Utility claims and with appropriate prior notice to customers.

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